substance of a particular record by addition, deletion, or other correction.

(d) Requester means the individual requesting access to or amendment of a record. The individual may be either the person to whom the requested record refers, a legal guardian acting on behalf of the individual, or a representative designated by that individual.

## § 1205.4 Disclosure of Privacy Act records.

- (a) Except as provided in 5 U.S.C. 552a(b), the Board will not disclose any personal record information from systems of records it maintains to any individual other than the individual to whom the record refers, or to any other agency, without the express written consent of the individual to whom the record refers, or his or her representative or attorney.
- (b) The Board's staff will take necessary steps, in accordance with the law and these regulations, to protect the security and integrity of the records and the personal privacy interests of the subjects of the records.

## Subpart B—Procedures for Obtaining Records

## §1205.11 Access to Board records.

- (a) Submission of request. Inquiries or requests for access to records must be submitted to the appropriate regional or field office of the Board, or to the Clerk of the Board, U.S. Merit Systems Protection Board, 1615 M Street, NW., Washington, DC 20419-0001. If the requester has reason to believe that the records are located in a regional or field office, the request must be submitted to that office. Requests submitted to the regional or field office must be addressed to the Regional Director or Chief Administrative Judge at the appropriate regional or field office listed in appendix II of 5 CFR part 1201
- (b) *Form.* Each submission must contain the following information:
- (1) The name, address, and telephone number of the individual to whom the record refers;
- (2) The name, address, and telephone number of the individual making the request if the requester is someone

other than the person to whom the record refers, such as a legal guardian or an attorney, along with evidence of the relationship. Evidence of the relationship may consist of an authenticated copy of:

- (i) The birth certificate of the minor child. and
- (ii) The court document appointing the individual legal guardian, or
- (iii) An agreement for representation signed by the individual to whom the record refers;
- (3) Any additional information that may assist the Board in responding to the request, such as the name of the agency that may have taken an action against an individual, or the docket number of the individual's case;
  - (4) The date of the inquiry or request;
- (5) The inquirer's or requester's signature; and
- (6) A conspicuous indication, both on the envelope and the letter, that the inquiry is a "PRIVACY ACT REQUEST".
- (c) *Identification*. Each submission must follow the identification requirements stated in §1205.13 of this part.
- (d) Payment. Records usually will not be released until fees have been received.

[64 FR 51043, Sept. 21, 1999, as amended at 65 FR 48886, Aug. 10, 2000]

## § 1205.12 Time limits and determinations.

- (a) Board determinations. The Board will acknowledge the request for access to records and make a determination on whether to grant it within 20 workdays after it receives the request, except under the unusual circumstances described below:
- (1) When the Board needs to obtain the records from other Board offices or a Federal Records Center;
- (2) When it needs to obtain and examine a large number of records;
- (3) When it needs to consult with another agency that has a substantial interest in the records requested; or
- (4) When other extenuating circumstances prevent the Board from processing the request within the 20-day period.